



ضيوف البيت
Al Bait Guests
لخدمات الحجاج Pilgrims Services



Navigating Nusuk

Step 1: Create an Account

Step 2: Upload Documents

Step 3: Fill the Application

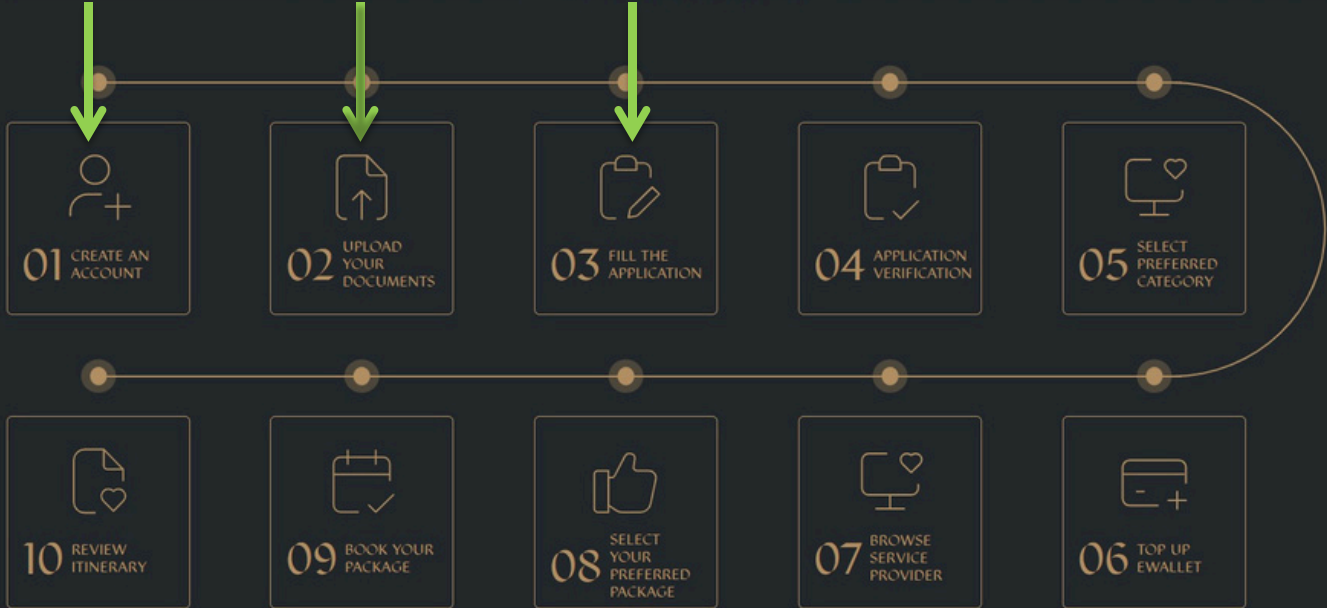
www.lightuponlight.co.uk

Disclaimer: This presentation is offered solely for informational purposes, aiming to assist and prepare you for Hajj 2025. While Al BaitGuests endeavors to furnish accurate and beneficial information, it does not guarantee the precision, comprehensiveness, or appropriateness of the content presented herein. The details, recommendations, and guidance provided are intended for informative and supportive purposes.

Individuals are strongly advised to independently research and validate the information presented before making any decisions or taking action. Al Bait Guests disclaims any responsibility for the consequences, losses, or damages that may arise from the use of or reliance on the information contained in this presentation.

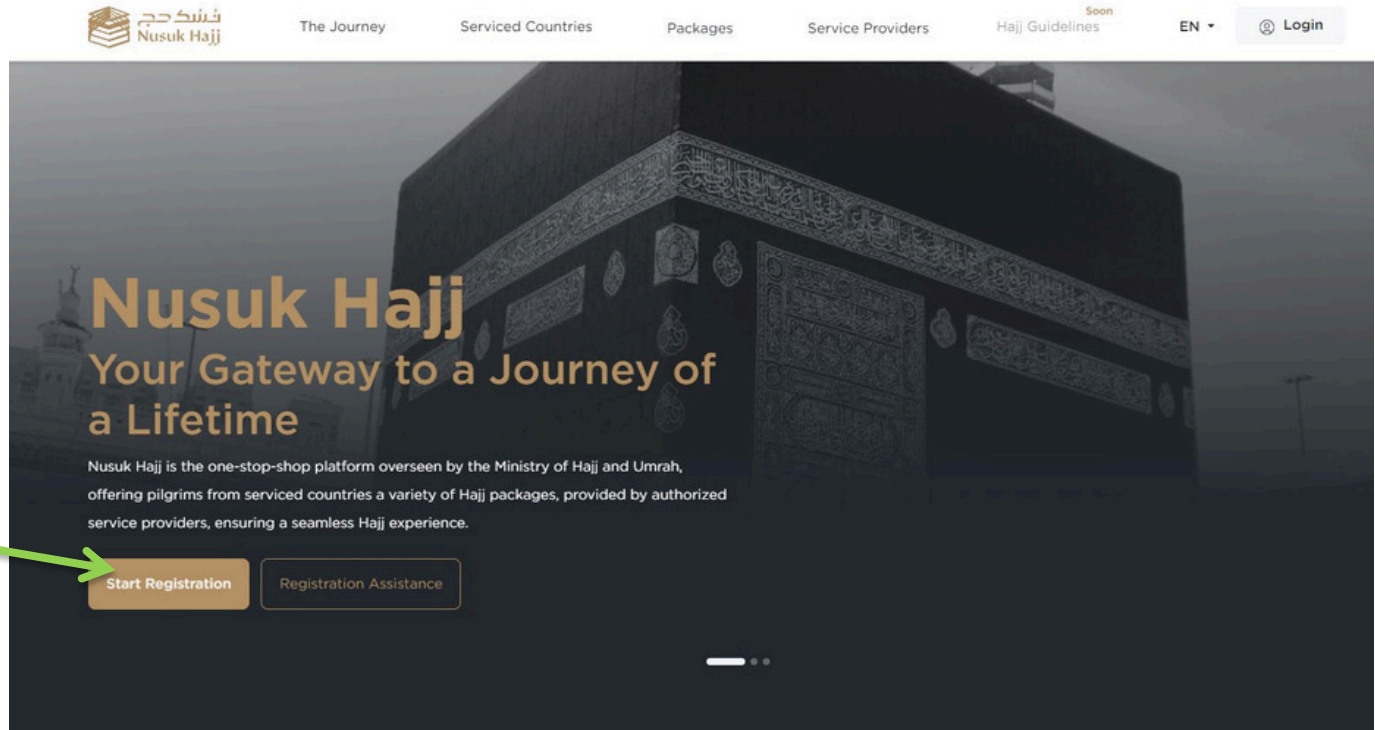


10 STEPS CLOSER TO 1445 HAJJ



Step 1: Creating an account

1.1-Start your journey with Nusukby selecting “Start Registration”



The image shows the homepage of the Nusuk Hajj website. At the top left is the Nusuk Hajj logo, which consists of a stylized Kaaba icon and the text 'نُسُك حَجّ' and 'Nusuk Hajj'. To the right of the logo is a navigation menu with the following items: 'The Journey', 'Serviced Countries', 'Packages', 'Service Providers', 'Hajj Guidelines' (with a 'Soon' tag above it), and 'EN' with a dropdown arrow. On the far right of the navigation bar is a 'Login' button with a user icon.

The main content area features a large, dark background image of the Kaaba. Overlaid on this image is the text 'Nusuk Hajj' in a large, bold, orange font, followed by 'Your Gateway to a Journey of a Lifetime' in a smaller, white font. Below this text is a paragraph in white: 'Nusuk Hajj is the one-stop-shop platform overseen by the Ministry of Hajj and Umrah, offering pilgrims from serviced countries a variety of Hajj packages, provided by authorized service providers, ensuring a seamless Hajj experience.'

At the bottom of the main content area, there are two buttons: 'Start Registration' (highlighted in orange) and 'Registration Assistance' (in white). A green arrow points from the left side of the image towards the 'Start Registration' button. At the bottom center of the page, there are three small white dots, with the first one being larger than the others, indicating the current slide in a sequence.

Step 1: Creating an account

1.2-Enter your Country of residence & type in your email address



The Journey

Serviced Countries

Packages

Service Providers

Hajj Guidelines

EN

Login

Home / Registration

Create an Account to Start Your Journey

Select country of residence

Select your current country of residence from the provided list. The list includes all countries served for Hajj 1445H - 2024G.

Country of Residence

Please Select...

I confirm this is my country of residence

Create an Account

Insert Email Address

I Hereby consent to the [Terms and Conditions](#) And [Privacy Policy](#)

Subscribe to Receive All Email Updates

I'm not a robot



Step 1: Creating an account

1.3-Enter the OTP that was sent to the email you provided on the previous screen

Note, OTP expires in 5 minutes

نُسُك حَجَّج
Nusuk Hajj

The Journey Serviced Countries Packages Service Providers Hajj Guidelines ^{Soon} EN Login

Home / Registration

OTP Verification

An OTP code has been sent to the registered email address at e****@p****.au
Please check your email inbox. If you don't see an email from us within the next few minutes, please check your spam or junk folder.

Enter Verification Code

Didn't receive the code?
Resend in (04:52)

نُسُك حَجَّج
Nusuk Hajj
A Journey of a Lifetime

For refunds related to Hajj 1444, please visit
RefundHajj.Nusuk.sa

About Hajj
Nusuk Website
Privacy Policy
Terms and Conditions
FAQs

Contact us
Support@hajj.nusuk.sa
+966 9200 31201

f X @

Step 1: Creating an account

1.4-Confirm your email address and Create a password



The Journey

Serviced Countries

Packages

Service Providers

Soon
Hajj Guidelines

EN

Login

Registration

Create a Password

Confirm Email Address



Enter your email address here

New Password

Enter your password



Enter your password here

Confirm your Password

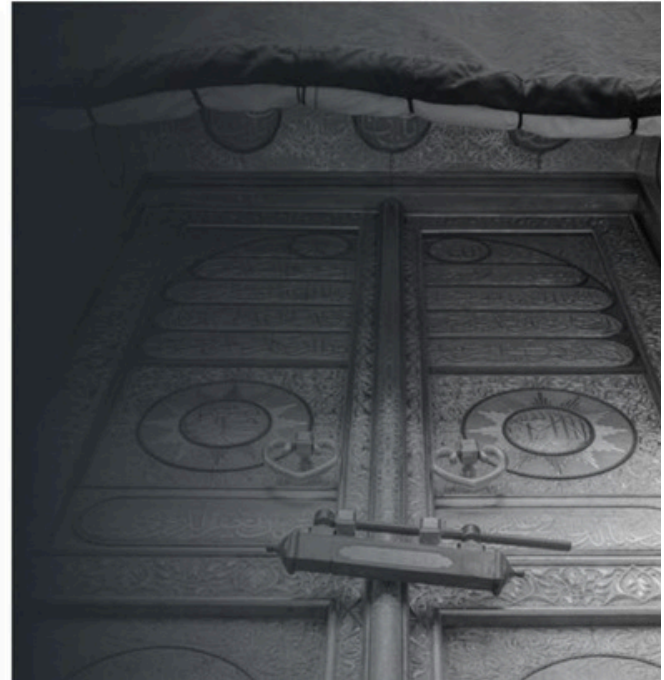
Enter your password



Password Strength Requirements

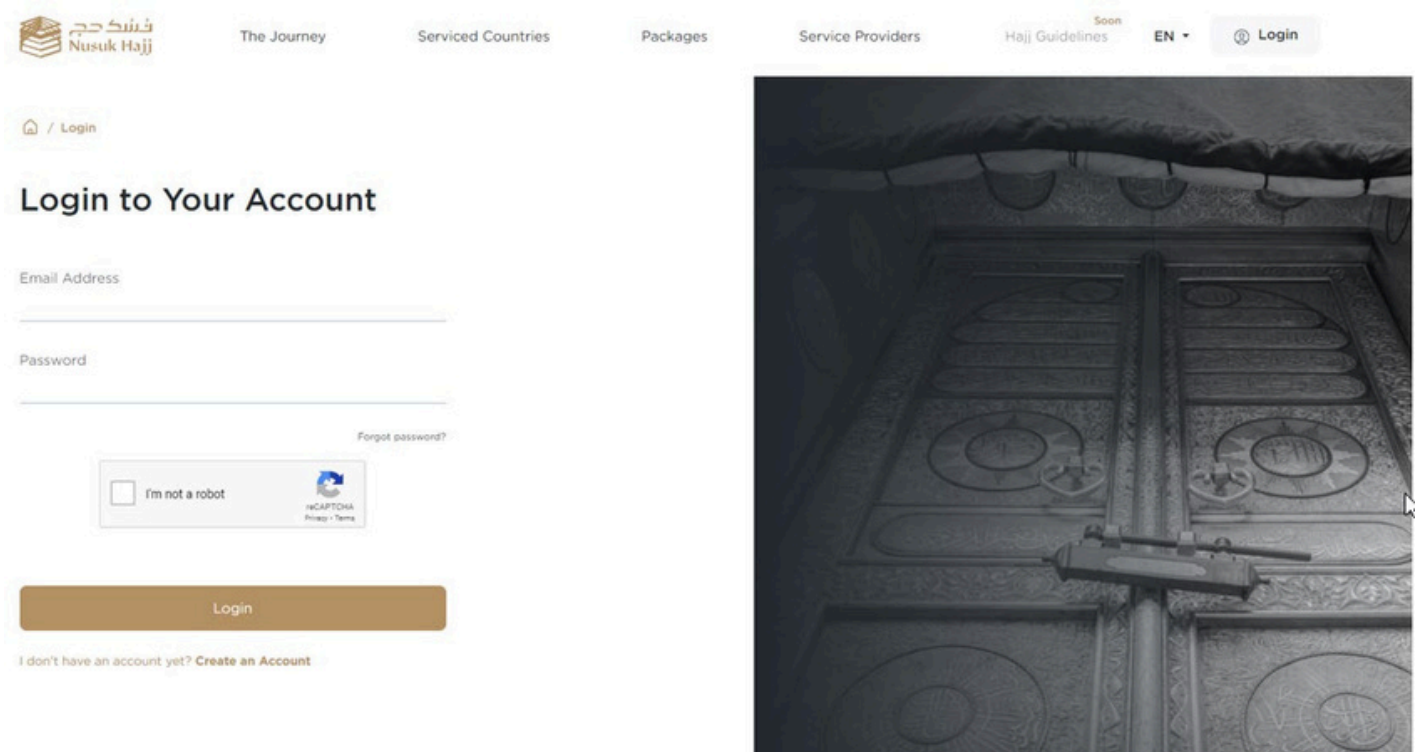
- Minimum of 8 characters.
- At least one lowercase letter.
- At least one uppercase letter.
- At least one number.
- At least one special character (@#\$%*&)
- The confirmed password matches new password.

Create an Account



Step 1: Creating an account

1.5-Login to Your Account



The image shows a screenshot of the Nusuk Hajj website's login page on the left and a photograph of a large, ornate metal door on the right.

Website Screenshot:

- Header:** Nusuk Hajj logo (نُسُوك حَجَّج) and navigation links: The Journey, Serviced Countries, Packages, Service Providers, Hajj Guidelines (marked "Soon"), EN, and a Login button.
- Breadcrumbs:** Home / Login
- Section Header:** Login to Your Account
- Form Fields:** Email Address and Password.
- Links:** Forgot password?
- Security:** A checkbox labeled "I'm not a robot" with a CAPTCHA icon and links for "Privacy" and "Terms".
- Buttons:** A large orange Login button.
- Footer:** I don't have an account yet? [Create an Account](#)

Photograph: A large, ornate metal door with intricate circular and geometric patterns, likely a traditional Islamic architectural element.

Step 2: Upload Documents

2.1-Upload your documents (Passport –Personal Photo –Proof of Residence)

The screenshot displays the Nusuk Hajj application interface. At the top, the logo for Nusuk Hajj is visible. A progress bar at the top indicates the current step: 2. Upload your Documents. Other steps include: 1. Complete your Digital Journey to Hajj, 3. Fill the Application, 4. Application Verification, 5. Select Preferred Category, and 6. Activate your eWallet. The main content area is titled "Upload Your Documents" and includes instructions: "Please ensure the highest possible quality of your documents. Review documents before uploading." Below this, there are sections for "Attached Passport" and "Personal Photo", each with specific format and size requirements and a "Guideline" section. A modal window titled "Uploading Guide" is overlaid on the screen, providing "Guidelines for Document Upload" and a "Proceed" button. The modal text reads: "Before proceeding with the document upload, please review and ensure the accuracy of the uploaded documents". On the right side of the interface, there are "Upload Document" buttons with a cloud icon and "Drop Files Here To Upload" text. At the bottom right, there are buttons for "Save & Continue Later" and "Next".

Uploading Guide

Guidelines for Document Upload

Before proceeding with the document upload, please review and ensure the accuracy of the uploaded documents

Proceed →

Uploading Guide

Each section will provide you with a guide on how to upload

1 Passport Upload

To streamline your experience, kindly adhere to the following guidelines while uploading your passport:

Accepted format: PNG or JPG.

Dimensions: Maximum of 800 x 400 pixels.

File Size: Up to 1 MB.

Please make sure the main page of your passport is clearly visible in the photo.



2 Personal Photo Upload

To streamline your experience, kindly adhere to the following guidelines while uploading your personal photo:

Accepted format: PNG or JPG.

Dimensions: Maximum of 200 x 200 pixels.

File Size: Up to 18 KB. Photo must be consistent with passport image guidelines.

Background: The photo background should be white, and please wear formal attire.



3 Proof of Residence Upload

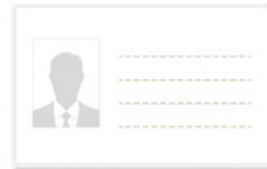
To streamline your experience, kindly adhere to the following guidelines while uploading your proof of residency:

Accepted format: PNG or JPG.

Dimensions: Maximum of 800 x 400 pixels.

File Size: Up to 1 MB.

If you do not have a residence permit, please upload any of the following documents, employment contract, driver's license, lease agreement, property ownership document, work visa, or a contract bank statement.



Here are the steps for resizing images in pixels using Windows Paint:

Passport: 800x400 pixels (1MB max)

Personal Photo: 200x200 pixels (up to 18KB)

Proof of Residence: 800x400 pixels (1MB)

1. Open the photo you would like to resize in Paint.
(You can either open with Paint or paste the photo in Paint)
2. Click the "Resize" button in the "Image" section of the toolbar.
3. Make sure "Pixels" has a black dot next to it. If not, click the circle next to "Pixels" to ensure that your image's changes will be measured in Pixels.
4. In the "Resize and Skew" window that appears, make sure the "Maintain Aspect Ratio" box is unchecked.
5. In the "Horizontal" and "Vertical" fields under "Resize," enter "200" (the appropriate value for both height and width).
6. Click "OK" to resize your photo.
7. Save your resized image by clicking "File" and selecting "Save As."
8. Choose a location to save your photo and give it a name.
9. It is best to save in jpg format, but PNG is also accepted.
10. Click the "Save" button to save your resized photo.

Step 2: Upload Documents

2.2-You will see a summary of your answers and uploaded attachments

EN

Complete your Digital Journey to Hajj

2 Upload your Documents

3 Fill the Application

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

Summary

Kindly review the provided information to ensure its accuracy in line with your passport data before proceeding. You can edit your data if needed.

1 Personal Information Edit

First Name (English) *

Second/Father Name (English)

Other/G.Father Name (English)

Last Name (English) *

Passport Expiry Date *
Passports must be valid for at least 6 months before the date of arrival in the Kingdom of Saudi Arabia

2 Personal Photo

3 Uploaded Documents

Attached Passport View Delete

Personal Photo View Delete

I consent to the use of the provided data exclusively for facilitating the Hajj Journey, including visa issuance.

I confirm the accuracy of every detail, in line with the official documents uploaded. Any discrepancies could have an impact on my visa and flight arrangements.

< Previous

Save & Continue Later Next >

Check the boxes and click Next below

Step 2: Upload Documents

2.3-Click continue to submit and confirm your submission

The screenshot displays a web application interface for a visa application. At the top, there is a navigation bar with the logo of the Ministry of Foreign Affairs and International Cooperation of the Kingdom of Saudi Arabia. The main navigation bar contains four steps: 1. Upload your Documents (highlighted), 2. Fill the Application, 3. Application verification, and 4. Select Preferred Category. Below the navigation bar, there is a form with the following fields: Issue Place (Australia), Date of Issuance (20-Mar-2013), and Passport Expiry Date (with a note: Passports must be valid for at least 6 months before the date of arrival in the Kingdom of Saudi Arabia). Below the form, there is a section titled '3 Uploaded Documents' with two entries: 'Attached Passport' and 'Personal Photo', each with 'View' and 'Delete' links. A modal dialog box is centered on the screen, titled 'Confirm Submission', with an information icon. The text inside the dialog reads: 'By clicking on "Continue to Submit", you confirm the submission of your legal documents.' There are two buttons: 'Cancel' and 'Continue to Submit'. At the bottom of the page, there are two checkboxes: 'I consent to the use of the provided data exclusively for facilitating the Hajj Journey, including visa issuance.' and 'I confirm the accuracy of every detail, in line with the official documents uploaded. Any discrepancies could have an impact on my visa and flight arrangements.' At the bottom left, there is a 'Previous' button, and at the bottom right, there are 'Save & Continue Later' and 'Next' buttons.

Ministry of Foreign Affairs
International Cooperation
Kingdom of Saudi Arabia

EN

1 Complete your Digital Journey to Hajj

2 Upload your Documents

3 Fill the Application

4 Application verification

5 Select Preferred Category

6 Activate your eVisa

Issue Place * Australia

Date of Issuance * 20-Mar-2013

Passport Expiry Date *
Passports must be valid for at least 6 months before the date of arrival in the Kingdom of Saudi Arabia

3 Uploaded Documents

Attached Passport View Delete

Personal Photo View Delete

I consent to the use of the provided data exclusively for facilitating the Hajj Journey, including visa issuance.


I confirm the accuracy of every detail, in line with the official documents uploaded. Any discrepancies could have an impact on my visa and flight arrangements.

Previous

Save & Continue Later Next

Step 3: Fill the Application

3.1-Complete the application form

EN

Complete your Digital Journey to Hajj

- 2 Upload your Documents
- 3 Fill the Application
- 4 Application Verification
- 5 Select Preferred Category
- 6 Activate your eWallet

Application Form

Completing Your Application is Essential for Visa Eligibility and Issuance Upon Package Purchase.

1 Contact Details

Email <input type="text"/>	Mobile Contact Number * <input type="text" value="+966 51 234 5678"/>	Saudi Mobile Number <input type="text" value="+966 5 ..."/>	Social Status * <input type="text" value="Please Select..."/>
Emergency contact full name <input type="text" value="Enter..."/>	Emergency contact number <input type="text" value="+966 51 234 5678"/>	Street Address * <input type="text" value="Enter..."/>	Home Address * <input type="text" value="Enter..."/>
P.O. Box <input type="text" value="Enter..."/>	Zip Code / Postal Code <input type="text" value="Enter..."/>	Apartment/House number * <input type="text" value="Enter..."/>	Nearest Embassy to you * <input type="text" value="Please Select..."/>

2 Occupational Details

Occupation * <input type="text" value="Enter..."/>	Current Employer * <input type="text" value="Enter..."/>	Previous Employer * <input type="text" value="Enter..."/>	Name of Sector * <input type="text" value="Please Select..."/>
--	--	---	--

Work contact number

3 Arrival Details (to the best of your knowledge)

Expected Entry date to the KSA * <input type="text" value="Enter..."/>	Total Expected Days in the KSA <input type="text" value="Enter numbers of days"/>	Expected Travel Method * <input type="text" value="Please Select..."/>	<input type="text"/>
--	---	--	----------------------

[< Previous](#) [Save & Continue Later](#) [Next >](#)

Step 3: Fill the Application

3.2-Complete the application form

The screenshot displays the Nusuk Hajj application form interface. At the top, the Nusuk Hajj logo is on the left, and the language is set to 'EN'. A progress bar below the logo shows seven steps: 1. Complete your Digital Journey to Hajj, 2. Fill the Application (highlighted in orange), 3. Application Verification, 4. Select Preferred Category, 5. Activate your eWallet, and 6. Browse Service Provider.

Application Form

Completing Your Application Is Essential for Visa Eligibility and Issuance Upon Package Purchase.

4 Background Details Part 1 of 2

Previously Received a Visa To Enter KSA? * Yes No
Please Provide Description

Previous Visa Rejection To Enter KSA? * Yes No
Please Provide Description

Does your passport contain any restriction/condition/valid for only one trip? * Yes No
Please Provide Description

Do You Have Relatives Residing in KSA? Yes No

Do You Hold Other Nationalities? Yes No

Relative Information:
Relative Full Name: Please Provide Description
Relative Relation: Please Select...
[Add another relative](#)

Other Nationalities Information:
Select Nationality: Please Select...
Date of Issuance: DD-MMM-YYYY
[Add Nationality](#)

Have You Ever Traveled to Other Countries in the Past Six Months? Yes No

Travel History Information:
Select Country: Please Select...
Reason of Travel: Please Provide Description
Travel Dates (From date): DD-MMM-YYYY
Travel Dates (To date): DD-MMM-YYYY
[Add travel history](#)

Navigation: [Previous](#) | [Save & Continue Later](#) | [Next](#)

Step 3: Fill the Application

3.3-Complete the application form

EN

Complete your Digital Journey to Hajj

3 Fill the Application

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

7 Browse Service Provider

Application Form

Completing Your Application is Essential for Visa Eligibility and Issuance Upon Package Purchase.

4 Background Details Part 2 of 2

Have You Ever Been Deported From Any Country Including Saudi Arabia for Any Reason Including Violating the Residency System? * Yes No

Please Provide Description

Have You Ever Worked in the Media or Political Field? * Yes No

Please Provide Description

Have You Ever Served in the Armed Forces, the Internal Security Forces, any State-Sponsored Forces, any Private Entity, or an Intelligence Agency (Whether the Job is Civilian, Military, or Through a Contractor)? * Yes No

Please Provide Description

Have You Ever Been Sentenced to Prison in Your Country or Any Country? * Yes No

Please Provide Description

Have You Ever Been Arrested or Convicted in Terrorism - Related Cases? * Yes No

Please Provide Description

Have You Ever Been Arrested/Convicted in Smuggling or Money Laundering Cases or Wanted by Interpol? * Yes No

Please Provide Description

Do You Belong or Have You Ever Belonged to Any Party or Organization That Has Been Designated Internationally or Locally as a Terrorist Organization or Party * Yes No

Please Provide Description

Do You Have Any Physical Disability? * Yes No

Please Provide Description

< Previous

Save & Continue Later

Next >

Step 3: Fill the Application

3.4-Complete the application form

EN

Complete your Digital Journey to Hajj

3 Fill the Application

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

7 Browse Service Provider

1 Accessibility Requirements

Wheelchair Accessible

Braille Materials

Sign Language interpreters

Other

Please specify, if selected other

2 Health Conditions

Diabetes

High blood Pressure

Heart Disease

Asthma

Other

Please specify, if selected other

3 Allergy

Food Allergy

Other

Service providers will make every effort to meet your chosen personal preferences to the best of their ability

< Previous

Save & Continue Later

Next >

Step 3: Fill the Application

3.5-Scroll to the bottom of the Summary page, where you may now add family members, or you can do it at a later stage

Note: It is recommended to create your own account first and then add your family members, to ensure that you can book together

EN

Completes your Digital Journey to Hajj

1 Fill the Application

2 Application Verification

3 Select Preferred Category

4 Activate your eWallet

5 Browse Service Provider

Summary

Kindly review all the provided information below before proceeding. You can edit your data if needed.

Contact Details

Edit

Email

Mobile Contact Number

Saudi Mobile Number

Emergency contact full name

Emergency contact number


Home Address

I consent to the use of the provided data exclusively for facilitating the Hajj Journey, including visa issuance.


I Acknowledge That by Registering in the Portal, My Hajj Approval is Still Tentative and Purchasing Packages is Yet to Be Activated.

I Accept to Provide the Original Certificate of Vaccinations When Needed.

I have reviewed and accepted all [Terms and Conditions](#)

 **Add a family member**

Add a Family Member at a later stage
You always have the option to add family members later on, from the 'My Family' section.

Submit 

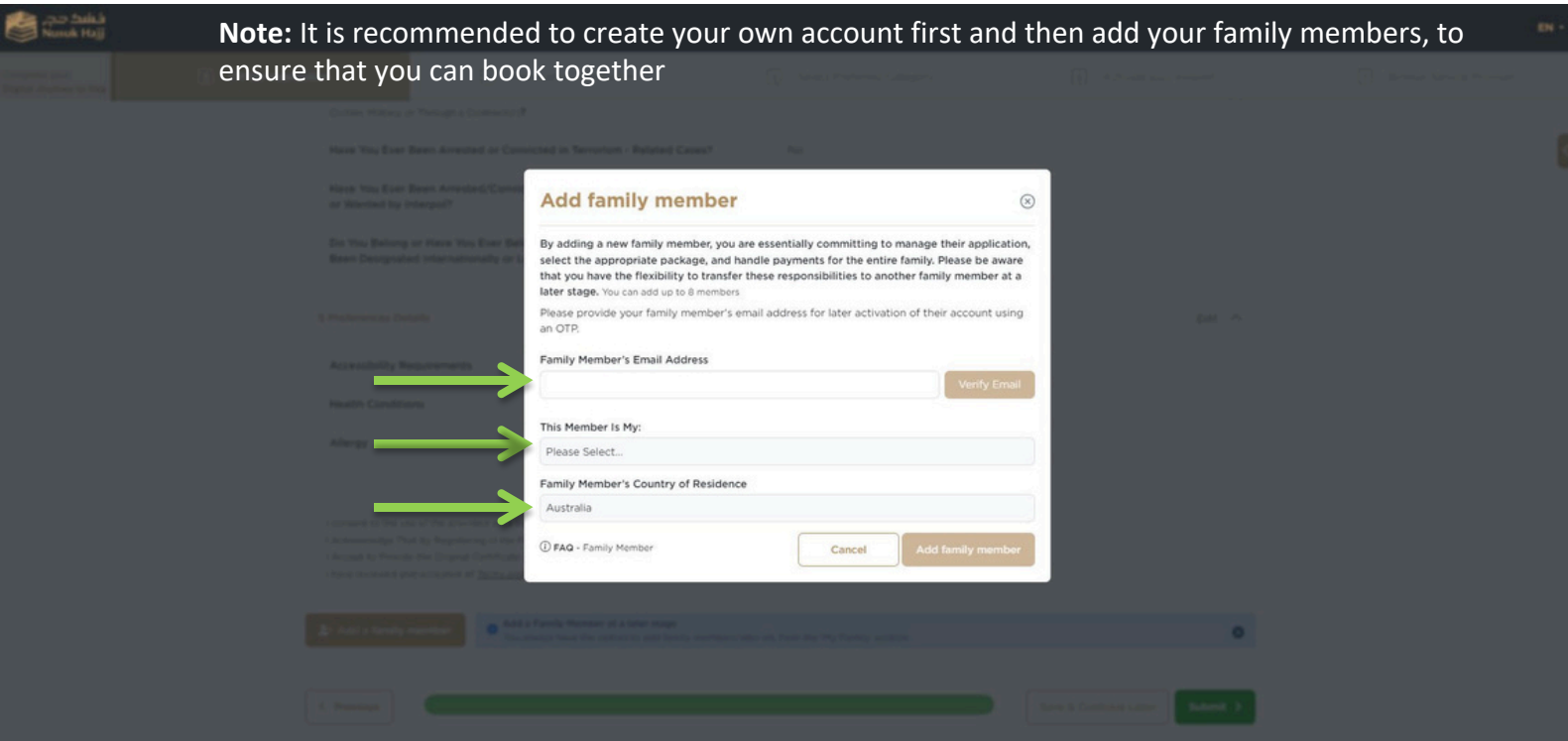
Previous

Save & Continue Later

Step 3: Fill the Application

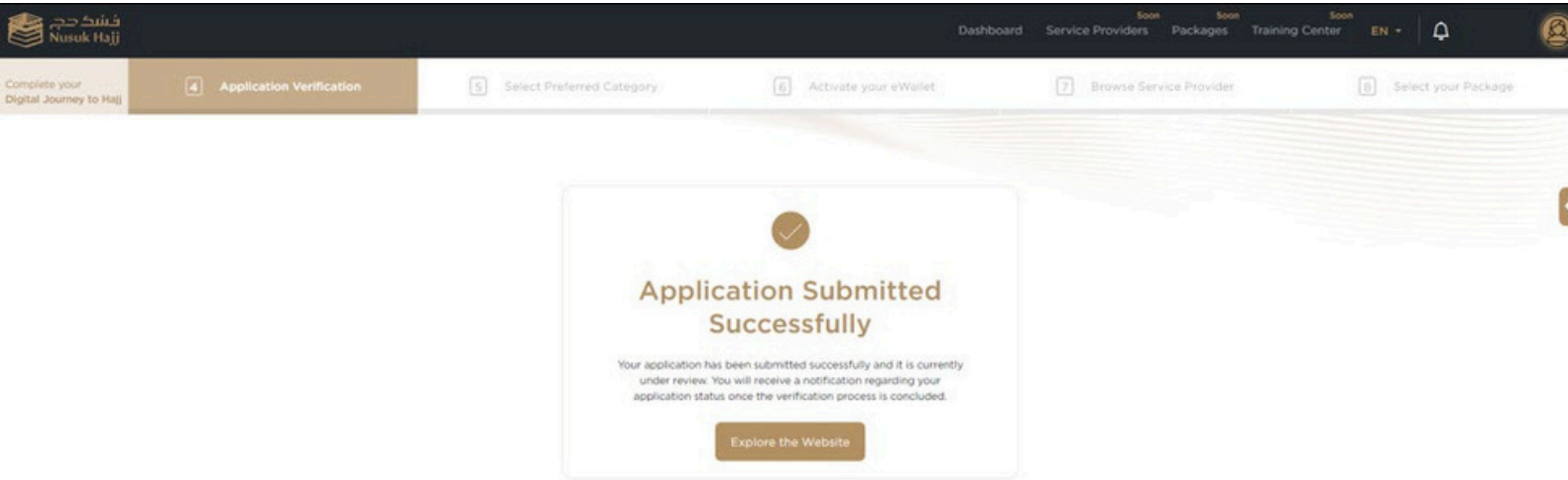
3.6-If you decide to add a family member at this point of your account creation, you will need to enter these details

Note: It is recommended to create your own account first and then add your family members, to ensure that you can book together



Step 3: Fill the Application

3.7-Submit your application



The screenshot displays the Nusuk Hajj website interface. At the top, the logo for Nusuk Hajj is visible on the left, and navigation links for Dashboard, Service Providers, Packages, Training Center, and EN are on the right. A progress bar below the navigation indicates the current step: 4 Application Verification. The main content area features a large white box with a green checkmark icon and the text "Application Submitted Successfully". Below this, a message states: "Your application has been submitted successfully and it is currently under review. You will receive a notification regarding your application status once the verification process is concluded." A button labeled "Explore the Website" is positioned at the bottom of the message box.

Complete your Digital Journey to Hajj

4 Application Verification

5 Select Preferred Category

6 Activate your eWallet

7 Browse Service Provider

8 Select your Package

Dashboard Service Providers Packages Training Center EN

Application Submitted Successfully

Your application has been submitted successfully and it is currently under review. You will receive a notification regarding your application status once the verification process is concluded.

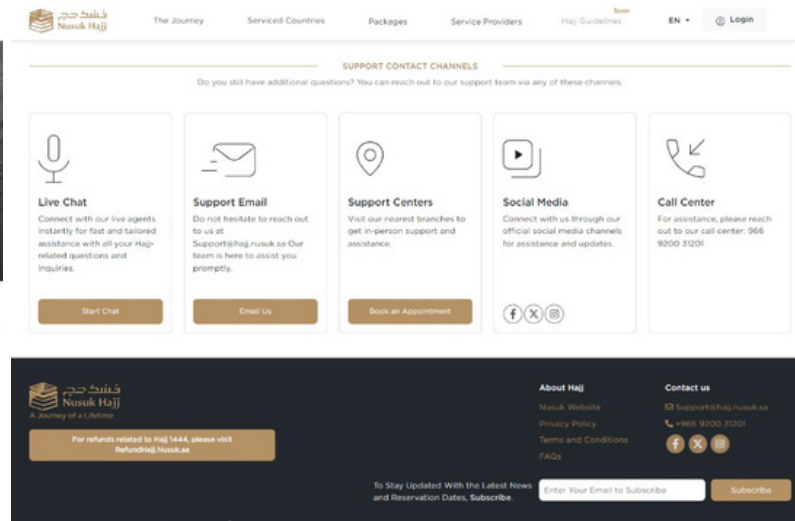
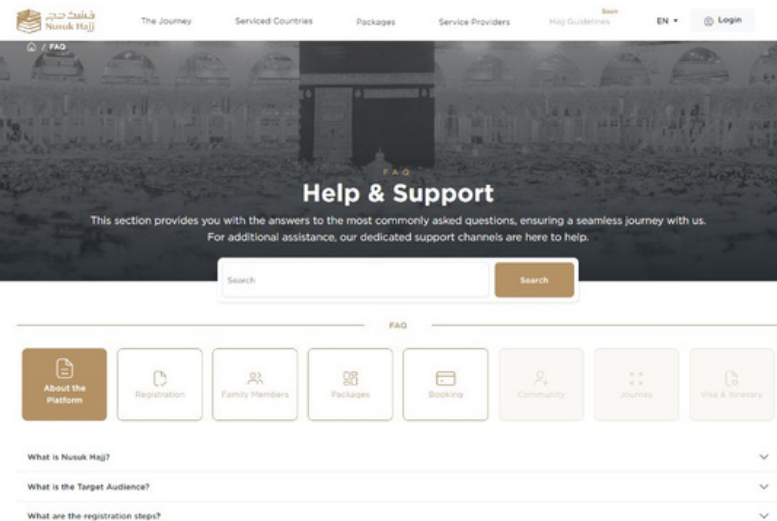
Explore the Website

Step 3: Fill the Application

3.8-You can login at any time to view your application status, profile and add family members

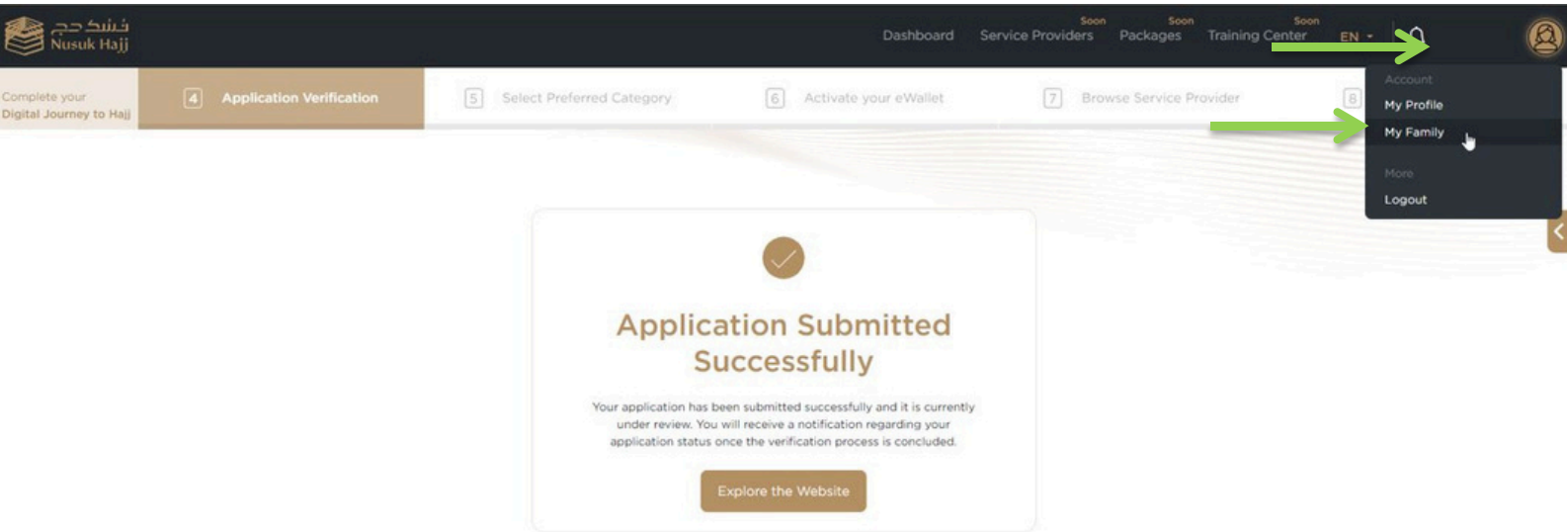
The screenshot displays the Nusuk Hajj application verification interface. At the top, a dark navigation bar includes the Nusuk Hajj logo and menu items: Dashboard, Service Providers, Packages, Training Center, EN, and a notification bell. Below this, a light-colored progress bar shows four steps: 1. Complete your Digital Journey to Hajj, 2. Application Verification (selected), 3. Select Preferred Category, 4. Activate your eWallet, 5. Browse Service Provider, and 6. Select your Package. The main content area features a breadcrumb trail 'Dashboard / Profile' and a 'My Profile' section. The 'My Profile' section includes a 'My Profile' link (highlighted with a green arrow), a 'My Family' link (highlighted with a green arrow), and an 'FAQ - Support Page' link. The 'My Profile' section is titled 'My Profile' and contains the text 'View and edit your account information.' To the right of this text is an 'Application Status' indicator showing 'Under Verification' (highlighted with a green arrow). Below the 'My Profile' section is a 'Personal Information' form with fields for: First Name (English), Second/Father Name (English), Third Name (English), Last Name (English), First Name (Arabic), Second/Father Name (Arabic), Third Name (Arabic), and Last Name (Arabic). An 'Edit' button is located at the top right of the form. The bottom of the page features logos for the Pilgrim Experience Program and the Vision 2030 initiative.

Refer to the FAQ Help & Support pages as these are constantly updated with the latest information



To Edit My Family after creating your account

1. From my profile, Click on “My Family”



The screenshot displays the Nusuk Hajj website interface. At the top, the logo and name "Nusuk Hajj" are visible on the left, and navigation links for "Dashboard", "Service Providers", "Packages", and "Training Center" are on the right. A language dropdown menu is set to "EN". Below the navigation bar, a progress bar shows four steps: "4 Application Verification", "5 Select Preferred Category", "6 Activate your eWallet", and "7 Browse Service Provider". A green arrow points to the "EN" dropdown menu, which is open, showing options for "Account", "My Profile", "My Family", "More", and "Logout". Another green arrow points to the "My Family" option. The main content area features a large white box with a green checkmark icon and the text "Application Submitted Successfully". Below this, a message states: "Your application has been submitted successfully and it is currently under review. You will receive a notification regarding your application status once the verification process is concluded." A button labeled "Explore the Website" is positioned at the bottom of the message box.

To Edit My Family after creating your account

2. Select “Add a newfamily member”

The screenshot displays the Nusuk Hajj user interface. At the top, there is a navigation bar with the Nusuk Hajj logo and menu items: Dashboard, Service Providers, Packages, Training Center, EN, and a notification bell. Below the navigation bar is a progress bar with four steps: 4. Application Verification (highlighted), 5. Select Preferred Category, 6. Activate your eWallet, 7. Browse Service Provider, and 8. Select your Package.

The main content area is titled "My Family" and includes the subtitle "View and manage family members' applications, add new members and more." Below this, there is a section for "Admin Account Information" with a table listing the admin's name and status:

Name	Status
(Me)	Admin Under Verification

Below the admin information is a section for "Family Members on Nusuk Hajj" with the subtitle "You can view and manage your family members' applications, add new members and more. [Learn More](#)". A green arrow points to a button labeled "Add a new family member" in this section. Below the button, it states "Maximum number of members: 8".

The left sidebar contains navigation links: Home / Dashboard / Profile, My Profile, My Family (highlighted), and FAQ - Support Page. At the bottom of the page, there are logos for the Pilgrim Experience Program and the Vision 2030 initiative.

To Edit My Family after creating your account

3. Follow the steps and enter the required information

Add family member

By adding a new family member, you are essentially committing to manage their application, select the appropriate package, and handle payments for the entire family. Please be aware that you have the flexibility to transfer these responsibilities to another family member at a later stage. You can add up to 8 members

Please provide your family member's email address for later activation of their account using an OTP.

Family Member's Email Address [Verify Email](#)

This Member is My:

Family Member's Country of Residence

[FAQ - Family Member](#)



hajj.nusuk.sa



ضيوف البيت
Al Bait Guests
للخدمات الحجاج



LIGHT UPON LIGHT
GLOBAL